

How to Use This Manual

Bank compliance officers face many challenges each day. Among those is responding to questions from other bank personnel regarding regulatory actions. Questions can range from inquiries about a new type of loan, to whether you can hold funds on an account, to how to resolve an electronic error, and regulations sometimes don't provide that "cookie cutter" approach to answering these questions. Other times, compliance officers are wearing so many hats that there just isn't enough time in a day to do sufficient research to respond.

That is where this question and answer book can help. *Top 200 Compliance Questions and Answers* is a tool designed to help you respond to those most frequently asked questions (FAQs). The questions have been selected by the authors based on those areas that their banking colleagues have found most problematic. The answers are supported with regulatory citations. Note that the citations may refer to the actual regulation or act, or the accompanying commentary. Compliance professionals with over 40 years of hands-on compliance experience have selected only those questions that are asked most often or that continue to create confusion for the compliance staff. The answers explain clearly and plainly how to proceed complying with the regulatory requirement.

ORGANIZATION OF THE MANUAL

The questions and answers are organized by regulation or law and are grouped into four areas:

- *Loan Compliance Regulations*
 - Regulation B, Equal Credit Opportunity Act (ECOA)
 - Fair Credit Reporting Act (FCRA)

- Fair Housing Act
 - Regulation Z, Truth-in-Lending Act (TILA)
 - Real Estate Settlement Procedures Act (RESPA)
 - Flood Disaster Protection Act
 - Regulation C, Home Mortgage Disclosure Act (HMDA)
 - Regulation H, Bank Sales of Insurance
- *Deposit Compliance Regulations*
- Regulation D, Reserve Requirements
 - Regulation Q, Prohibition Against Payment of Interest on Demand Deposits
 - Regulation CC, Expedited Funds Availability
 - Regulation DD, Truth-in-Savings Act (TISA)
 - Regulation E, Electronic Fund Transfer Act
 - Regulation P, Privacy of Consumer Financial Information
- *Bank Secrecy Act*
- *Other Laws and Regulations*
- Regulation O, Regulation O, Loans to Executive Officers, Directors, and Principal Shareholders of Banks

Each section contains the major compliance issues for the regulation or law. To assist you in finding the answers to your questions quickly, the table of contents lists each question for the law or regulation.

In some sections, “On the Regulatory Horizon” gives advance notice of proposed changes to regulations. New questions may not be added until

the changes are finalized; whenever possible, we will provide a summary of proposed changes to a regulation or law and their impact on compliance.

Appendices at the end of the book contain regulatory agencies' answers to frequently asked questions about some of the regulations. These agency FAQs can provide additional information for compliance officers.

Although the first edition of this book contained only 200 questions, more questions will be added to future editions. If you have a question that we did not include, we encourage you to send those questions to us at Sheshunoff, using the postcard in the back of the manual. We will make every effort to include your questions in the next edition.

Compliance management requires knowledge of the issues. Sometimes compliance officers just need a little help to ease the demands on their time and in turn to quickly help their staff. We believe that this book will help in just the right way.