

Summary Table of Contents

VOLUME 1

Part I: Deposits/Quick Reference Guide

Chapter 1	Account Features: Savings Accounts
Chapter 2	Notice and Disclosure Requirements: Savings Accounts
Chapter 3	Complying with Advertising Regulations: Savings Accounts
Chapter 4	[Removed]
Chapter 5	[Removed]
Chapter 6	[Removed]
Chapter 7	Account Features: Checking Accounts
Chapter 8	Notice and Disclosure Requirements: Checking Accounts
Chapter 9	Complying with Advertising Regulations: Checking Accounts
Chapter 10	Account Features: NOW, SuperNOW, and ATA Accounts
Chapter 11	Notice and Disclosure Requirements: NOW, SuperNOW, and ATA Accounts
Chapter 12	Complying with Advertising Regulations: NOW, SuperNOW, and ATA Accounts
Chapter 13	Account Features: Time Deposits and Club Accounts
Chapter 14	Notice and Disclosure Requirements: Time Deposits and Club Accounts
Chapter 15	Complying with Advertising Regulations: Time Deposits and Club Accounts

Exhibits Volume I

Exhibits Volume I

VOLUME II

Part II: Loans/Quick Reference Guide

Chapter 16	Product Design and Notice and Disclosure Requirements for Open-End Credit
Chapter 17	Advertising Rules for Open-End Credit
Chapter 18	Advertising Rules for Open-End Credit: Credit Cards

Chapter 19	Product Design and Notice and Disclosure Requirements for Open-End Credit: Home Equity Plans
Chapter 20	Advertising Rules for Open-End Credit: Home Equity Plans
Chapter 21	Product Design and Notice and Disclosure Requirements for Closed-End Credit and Consumer Leasing
Chapter 22	Advertising Rules for Closed-End Credit and Consumer Leasing
Chapter 23	Product Design and Notice and Disclosure Requirements for Closed-End Credit: Residential Property Loans
Chapter 24	Advertising Rules for Closed-End Credit: Residential Property Loans

Part III: Safe Deposit, Night Depository, Electronic Services, Cash Management, and Brokerage

Chapter 25	Electronic Services
Chapter 25A	Designing and Advertising Safe Deposit Facilities, Night Depository Facilities, and Securities Brokerage Activities

Part IV: Naming, Pricing, and Handling Complaints

Chapter 26	Naming Products
Chapter 27	Pricing Products
Chapter 28	Handling Complaints

Exhibits Volume II/Appendixes

Exhibits Volume II	
Appendix A	Summary of the Truth-in-Savings Act
Appendix B	The Regulatory Agencies and the Regulations: How They Affect Bank Marketing
Appendix C	Quick Reference Guide for Required Posted Notices
Appendix 16A	Interagency Questions and Answers Regarding Community Reinvestment
Appendix 19A/23A	Interagency Questions and Answers Regarding Flood Insurance
Appendix 19B/23C	Unfair or Deceptive Acts or Practice by State-Chartered Banks March 11, 2004
Appendix 23B	Department of Housing and Urban Development — RESPA Policy Statement 1991-1
Appendix 17A	Unfair or Deceptive Acts or Practices by State-Chartered Banks