

## MEMORANDUM

To: Our Valued Customers  
From: Sheshunoff Information Services  
Subject: *Model Compliance Manual: A Template for Mortgage Professionals*

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Thank you for your order for *Mortgage Compliance Manual: A Template for Mortgage Professionals*. This manual provides a draft compliance manual ready for customization and implementation by residential mortgage lenders.

The manual is organized in the following parts:

- Part 1 — Lending Regulations
- Part 2 — Mortgage Insurance
- Part 3 — Discrimination and Fair Lending
- Part 4 — Advertising and Marketing
- Part 5 — Consumer Protection
- Part 6 — Legal and Liability Issues
- Part 7 — Electronic Services
- Part 8 — State Laws
- Part 9 — Compliance Checklists

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We appreciate the opportunity to serve your information needs. If you have comments or questions, or if you would like information on another Sheshunoff product, please call 1-800-456-2340, or visit our web site at [www.sheshunoff.com](http://www.sheshunoff.com).